

WE'RE HIRING!



A & C Security Services Ltd has a career opportunity for a **CENTRAL STATION MONITOR**. This high-volume, in and out bound call center position provides support for alarm monitoring, burglar, fire, residential alarm systems and accesscontrol calls received within the Central Monitoring Station (CMS).

Duties

- Monitor alarm signals and respond to alarms using the information provided on instruction screens.
- Places necessary outgoing calls to verify an alarm, dispatch, and notify appropriate personnel.
- Complete incident logs and reports and properly document all responses for the alarm within the alarm monitoring software.
- Ensure that all locations are adequately secured as per ensuring the compliance of security officers to their allocated locations.
- Remotely monitor alarm, fire and CCTV systems and other surveillance equipment and notify customers/emergency services accordingly.

Requirements

- Minimum 1 Year Experience in Call Center or Customer Service
- Excellent computer and customer service skills
- Associate Degree in Information Technology will be an asset
- Certified training or knowledge of Access Control, Fire and Burglary systems will be an asset

Submit your application and CV to ajohn@acsecuritybb.com with **'CENTRAL STATION MONITOR'** in the subject line.

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